2017 Investment Adviser Coordinated Exams



North American Securities Administrators Association

The information provided herein is for your convenience only, is illustrative, and is not intended as legal advice.

Exams Overview

- 1227 routine investment adviser examinations
- January June 2017
- 38 Jurisdictions including Ontario, Canada
- 946 Advisers had AUM > 0
- 336 had AUM > \$30MM
- 610 had AUM < \$30MM
- 331 first time examined by the state
- 535 were examined in last 5 years

Adviser Stats

- 741 advisers had 1 IAR
- 220 advisers had 2 IARs
- 101 affiliated with a BD firm
- 74 advised a pooled investment vehicle
- 572 offered financial planning services
- 78 acted as solicitors for other advisers
- 27 payed solicitors for referrals



Top Deficiency Categories



Books and Records

2110 Deficiencies 64.6% of US Advisers with AUM



Registration

903 Deficiencies 54.3% of US Advisers with AUM



Contracts

740 Deficiencies 45.4% of Advisers with AUM







Custody

314 Deficiencies27.2% of Advisers with AUM



Cybersecurity

590 Items Noted 23.4% of Advisers with AUM

No or inadequate cybersecurity insurance No testing of cybersecurity vulnerability **Procedures:** Securing/limiting access to devices No IT or technology specialist/consultant Procedures: Hardware/software updates, upgrades, etc Weak or infrequently changed passwords Procedures: Internet use (public Wi-Fi, VPN, etc.) No contract or written agreement with technology specialist/consultant **Procedures: Phishing and other unauthorized access** attempts **Procedures:** Training (protection against breaches, etc) No off-site storage of back-up data Procedures: Oversight of third-party IT or data service providers (e.g., due diligence, etc)



Financial Matters

232 Deficiencies20.8% of Advisers with AUM



Advertising

230 Deficiencies 19.1% of Advisers with AUM



Supervision

118 Deficiencies 14.4% of Advisers with AUM



Brochure Delivery

135 Deficiencies 14.1% of Advisers with AUM



Investment Activities Issues Found Where?



AUM <30MM vs. AUM >30MM

US Advisers with AUM > 0



1 IAR vs. >1 IAR

US Advisers with AUM > 0



Independent IAs vs. BD-affiliated IAs



Comparison Non-PIV to PIV Advisers

US Advisers with AUM > 0



Best Practices for Investment Advisers

- Prepare and maintain all required records, including financial records. Back-up electronic data and protect records. Document checks forwarded.
- Prepare and maintain client profiles or other client suitability info.
- Review and revise Form ADV and disclosure brochure annually to reflect current and accurate information.
- Review and update all client advisory contracts.
- Calculate and document fees correctly in accordance with contracts and ADV.
- Implement appropriate custody safeguards, especially for direct fee deduction.
- Start considering Cybersecurity policies, procedures, and measures
- Keep accurate and current financials. File timely with the jurisdiction. Maintain surety bond if required.
- Review all advertisements, including website and performance advertising, for accuracy.
- Prepare a written compliance and supervisory procedures manual relevant to the type of business to include business continuity plan.